



# Website Privacy Statement

## Ezi Finance Website Privacy Statement

Finance Ezi Limited (trading as Ezi Finance), operates as a finance company from premises at 93A Great North Road, Whanganui and otherwise through an online marketing presence (“Ezi Finance” and “we”, on this website).

Ezi Finance complies with the New Zealand Privacy Act 2020.

As part of our operation we may collect the following types of information from you. This document sets out how we collect, hold, use and share your personal information. This does not limit or exclude any of your rights under the Privacy Act 2020.

If you provide us with personal information through this website, we will protect your information as set out below. We may amend this privacy statement from time to time.

### Collection of your Information

We may collect personal information about you when you provide information to us directly, and when you obtain services from us. We may also collect personal information about you from third parties where authorised by you and from public sources.

The type of personal information we may collect may include:

- your contact details: name, address, phone number, email
- documents that confirm your identity: your driver’s licence, passport etc.
- other information relevant to the service we will provide to you

Where we collect personal information about you from sources other than you, we will take reasonable steps to notify you of that collection and the purpose for which it is used, unless notification is not required or is otherwise permitted under the Privacy Act 2020.

### Aggregated Data

This is information collected by our systems regarding traffic on our website. This information is gathered and expressed in a summary form, and is used for statistical analysis and market research. This data is not linked to the personally identifiable information you may have provided, and does not identify you personally (see also “cookies” below).

### What about cookies?

This website uses cookies. A cookie is a small, simple file that is sent with pages from this website and saved on your computer’s hard drive by your browser. Cookies enable recognition of your surfing behaviour on the various pages you visit. This enables your settings to be stored, making your visit to the website more personal and user-friendly. Ezi Finance use cookies to assist users of our website including collection of personally identifiable information and data aggregation.

### Use of Your Information

We only collect and use personal information from you to be able to provide you with the products and services you have requested from us. We may provide you with information on our other services from time to time. We do not sell our client information or share it with third parties without your permission.

### Retention and Security

We will not hold your personal information for longer than is required for the purpose(s) for which it was collected (subject to any obligations at law to hold the information for longer periods).

We have cyber security safeguards in place to protect the information and we will take all reasonable steps to ensure that information will not be disclosed to any unauthorised person or organisation. Our security measures include:

- Security software
- Anti-virus software
- Offsite backups maintained by an ISO27001 certified solution provider
- Other security measures such as multi factor authentication

### Where is information hosted?

Our website and customer relationship management systems are hosted in New Zealand. We also use MS Office 365 which is hosted in the USA and compliant with the General Data Protection Regulations (GDPR).

When we share your data with a third party, we have contracts in place with them which requires them to have in place the technical and organisational measures necessary to protect your personal data, however many such providers are subject to different privacy laws and controls to New Zealand and hence we cannot provide absolute surety that those providers will not comply with their obligations to us, and divulge your personal data.

### Your right of access and to correction

We take reasonable steps to ensure that personal information held by us is accurate and up-to-date. You are entitled to obtain from us confirmation as to whether or not we hold personal information about you and you are entitled to reasonable access to this information, and to ask for it to be corrected if you think it is wrong. If you’d like to ask for a copy of your information and have it corrected, or would like to be removed from any of our subscription lists at any time, then please contact us at [info@ezifinance.co.nz](mailto:info@ezifinance.co.nz)

### Internet use

While we take reasonable steps to maintain secure internet connections, any information you provide over the internet is provided ~~at your own risk.~~

Our website may, from time to time, contain links to and from other websites. Please note that those websites will have their own privacy policies and that we do not accept any responsibility for the actions of those websites.